

Refunds for GTL Accounts

Users who have funds on a GTL account after January 20 can call 1-866-230-7761 to request a refund.

Credit card refunds will be issued within 3 to 5 days after a request has been submitted.

All other payment type refunds must be received in writing by mail or fax. All refund requests will be processed within 60 days after receipt of the written request.

Written refund requests should be sent to:

Global Tel*Link

P. O. Box 2827

Mobile, AL 36652-2827

Advance Pay credit balances must be refunded within 180 days of the last activity on any account.